

Terms and Conditions

Welcome to our website. NewGenerationCareers.com provides training and next step workshops for Job Seekers and Career Developers. An outline of this information is provided within this site. The information is generic in nature and we take no responsibility for its usage. By accessing and using this website you acknowledge that you have read these conditions and agree, without limitation, to be bound by them.

Company Details

Business Name: Marlene Cole - New Generation Careers

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Country: Australia

Telephone Number: 0434 122 659

Email: marlene@newgenerationcareers.com

Payments – All Payments Received are to be in Australian Dollars – AUD

All payments for the Next Step workshops and digital products discussed on this website are to be made in Australian Dollars. NewGenerationCareers.com will only be able to process and honour payments made in Australian Dollars. All quotes and advertised pricing includes GST.

NewGenerationCareers.com live 3-Hour Next Step workshops require a \$1 deposit payment to reserve the seat. All participants' cards will automatically then be charged \$49 including GST 24-48 hours after the event. If the participant hasn't received value from the event, they can request for the \$49 payment not to be processed by notifying Marlene Cole via writing to marlene@newgenerationcareers.com within 24 hours after the event's conclusion. The participant is required to advise why they don't feel value was provided to assist in qualifying their request and improving future events.

Next Step workshop tickets are not refundable but are transferrable via written notice to marlene@newgenerationcareers.com up to 48 hours prior to the event. Pre-Prep Packs will not be able to be sent out to the new attendee and it is the responsibility of the transferee to brief the new attendee of the day's preparation.

No-shows to the Next Step Workshop will be charged the \$49 after the event regardless of the lack of attendance to cover the expenses invested to reserve their seat.

VIP tickets for the post Next Step event cost an additional \$97 per person. The VIP tickets are non-refundable but can be transferred to another Job Seeker/Career Developer, up to 48 hours prior to the event.

Payments made by credit card will be automatically processed on the monthly due date. If the credit card bounces for any reason, attempts to charge will be made in the following days/weeks. If the card continues to bounce or rejects the payment, or if a charge-back is claimed by the client or their bank, the matter will be handled internally with written notice or transferred to a debt collection agency and reported to VEDA if there continues to be a failure to pay.

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- The way we protect the quality and security of such personal information;
- The way that access can be granted to personal information held by us;
- The manner of dealing with any complaints concerning the correctness of or access to personal information held by us.

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This website is provided without any express warranties or guarantees, unless specifically stated and, to the extent permitted by law, without any implied warranties or guarantees. NewGenerationCareers.com will take all best efforts to ensure a value-filled 3 Hour Next Step Workshop. NewGenerationCareers.com will not guarantee any results or business objectives – we do guarantee that the harder you work, the more you'll get done!

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